

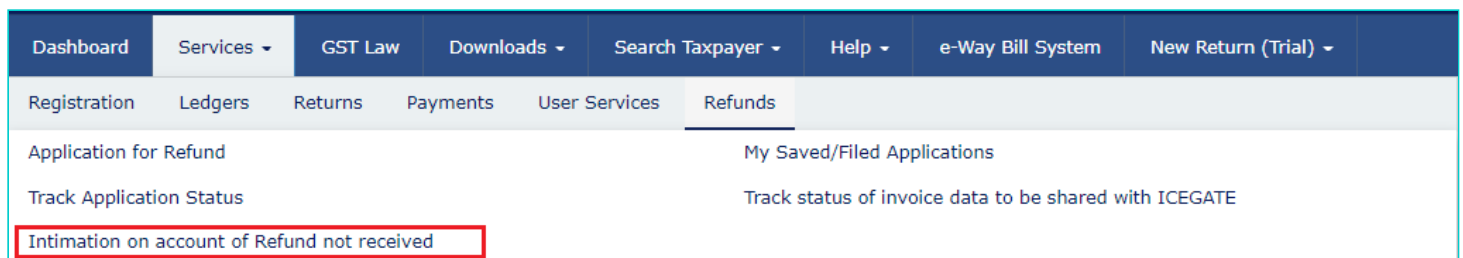
Manual > Submitting Intimation on Account of Refund Not Received

How can I submit an intimation for the refund application for which refund amount has not been received on the GST Portal?

This functionality is made available to taxpayers to intimate about a case, for which they have not received refund amount, on any of the refund application filed through Form GST RFD-01A.

To submit an intimation for the refund application, for which refund amount has not been received on the GST Portal, perform following steps:

1. Access the www.gst.gov.in URL. The GST Home page is displayed. Login to the portal with valid credentials. Dashboard page is displayed. Click **Services > Refunds > Intimation on account of Refund not Received**.



2. **Intimation on account of Refund not Received** page is displayed.

GSTIN/UIN/Temporary ID :

18AJIPA1572EAZB

Legal Name :

ANGAD JASBIRSINGH ARORA

Trade Name :

Angad Provision

Intimation on account of Refund not received

ARN *

Select ▼

Refund Application Period

From

To

Refund Amount Claimed

Issue Category *

Select ▼

Comments

Please provide comments <500 characters allowed>.

Declaration *

I/We ANGAD JASBIRSINGH ARORA hereby solemnly affirm and declare that the information given herein above is true and correct to the best of my/our knowledge and belief and nothing has been concealed therefrom. I/We declare that no refund on this account has been received by me/us earlier.

SUBMIT

This intimation is to be submitted by the taxpayer, in case they have filed any refund application and haven't received the refund.

3. Select the **ARN** from the drop-down list for which intimation has to be submitted. Basis the ARN, the refund application period and refund amount claimed is auto-populated.

4. Select the **Issue Category** from the drop-down list and enter the comments.

Note: You can submit an intimation for the same ARN multiple times, for which refund amount has not been received on the GST Portal. However, you cannot submit an intimation for the same "Issue Category" twice, for same ARN except for the reason "Any issue other than above".

Issue Category *

Select ▼

- Select
- Deficiency Memo/Acknowledgement not received
- Acknowledgment received but provisional refund not sanctioned for more than 10 days
- Deficiency Memo replied, but no acknowledgement received within 15 days
- Provisional refund sanctioned but final refund not received
- Refund sanctioned but payment advice in RFD-05 not issued
- Provisional Refund sanctioned but amount not received
- Final Refund sanctioned but amount not received
- Refund rejected but ITC not credited
- Sanction order received but only SGST amount received
- Sanction order received but only CGST amount received
- Jurisdictional tax officer informed that ARN has not been received on his/her dashboard
- Any issue other than above

5. Select the **Declaration** checkbox. In the **Name of Authorized Signatory** drop-down list, select the name of authorized signatory. Click **SUBMIT** and then click **PROCEED**.

Dashboard > Intimation on account of Refund not received English

GSTIN/UIN/Temporary ID : 18AJIPA1572EAZB	Legal Name : ANGAD JASBIRSINGH ARORA	Trade Name : Angad Provision
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Intimation on account of Refund not received

ARN *

Refund Application Period
From: To:

Refund Amount Claimed

Issue Category *

Comments

Declaration *
 I/We ANGAD JASBIRSINGH ARORA hereby solemnly affirm and declare that the information given herein above is true and correct to the best of my/our knowledge and belief and nothing has been concealed therefrom. I/We declare that no refund on this account has been received by me/us earlier.

Authorised Signatory *


SUBMIT

This intimation is to be submitted by the taxpayer, in case they have filed any refund application and haven't received the refund.

6. Click the **SUBMIT WITH DSC** or **SUBMIT WITH EVC** button.

Dashboard > Submit Application English

GSTIN/Temporary ID/UIN	Legal Name	Trade Name
18AJIPA1572EAZB	ANGAD JASBIRSINGH ARORA	Angad Provision



Warning

Digital signatures are governed by the provisions of Information Technology Act, 2000 ("IT Act") and rules made thereunder. It is a mode of authenticating electronic records [Section 2(p) of IT Act]. Affixing digital signature on any document herein is deemed to be equivalent to affixing hand written signature/mark on such information/document (Section 5 of IT Act). Fraudulently/Dishonestly making use of any other person's digital signature is a punishable offence under IT Act (Section 66 C). Before attaching your digital signature certificate, please be certain that you wish to authenticate this electronic record.

- ❗ DSC is compulsory for Companies & LLP
- ❗ Facing problem using DSC? [Click here for help](#)

SUBMIT WITH DSC SUBMIT WITH EVC

7. A success message is displayed that intimation is submitted successfully along with Intimation Reference Number.

Dashboard > Acknowledgement of Refunds English

Your intimation is submitted successfully having Intimation Reference Number AA181219000001Z

OK

Note: Once an intimation is submitted for the refund application, for which refund amount has not been received, an Intimation Reference Number will be generated and applicant will receive SMS on their registered mobile number.